

UCA

UROLOGY CENTERS OF ALABAMA

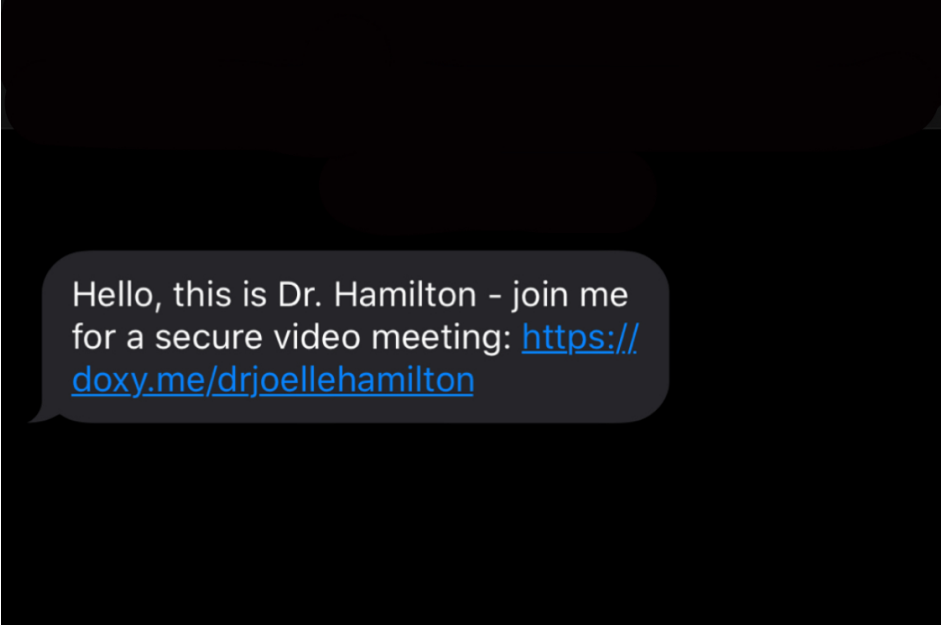
Quick Guide to Doxy.me for Telemedicine

Urology Centers of Alabama

If using cell phone (iPhone or Android):

Step # 1:

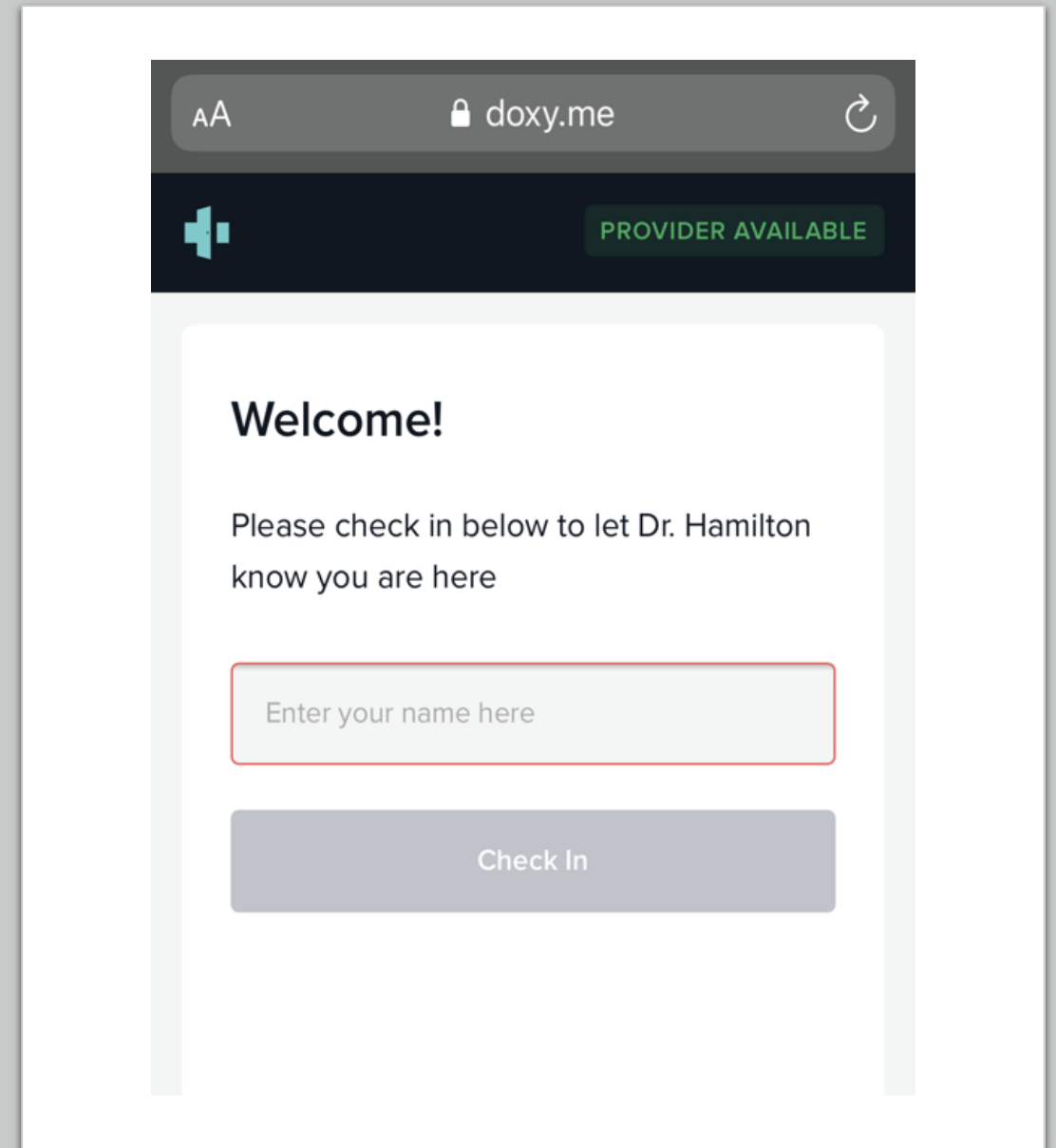
- You will receive a text message that contains the URL link to your providers (Dr. Hamilton in this example) video appointment.
- The URL is :
<https://doxy.me/drjoellehamilton>
- A few minutes prior to the appointment, click on the URL.



Hello, this is Dr. Hamilton - join me for a secure video meeting: <https://doxy.me/drjoellehamilton>

Step # 2:

- Once you click the link, enter your first and last name and press check in.

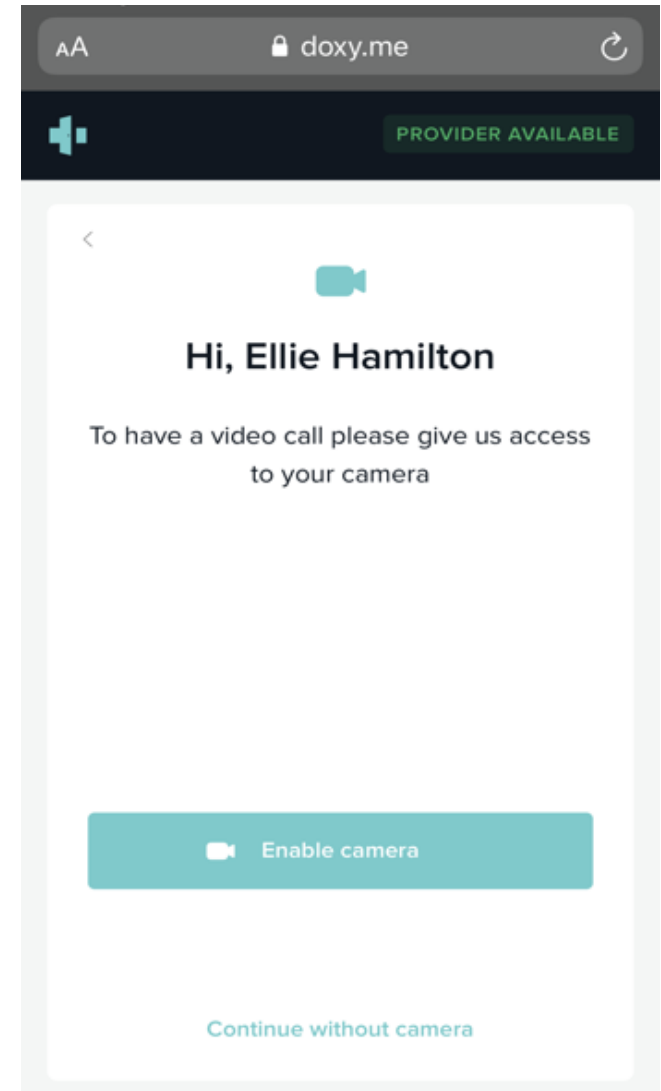


The screenshot shows a mobile browser interface. At the top, the address bar displays 'AA', a lock icon, 'doxy.me', and a refresh icon. Below the address bar is a dark navigation bar with a teal cross icon on the left and a green button labeled 'PROVIDER AVAILABLE' on the right. The main content area is white and contains the following elements:

- Welcome!** (Section header)
- Please check in below to let Dr. Hamilton know you are here (Text)
- Enter your name here (Text input field with a red border)
- Check In (Grey button)

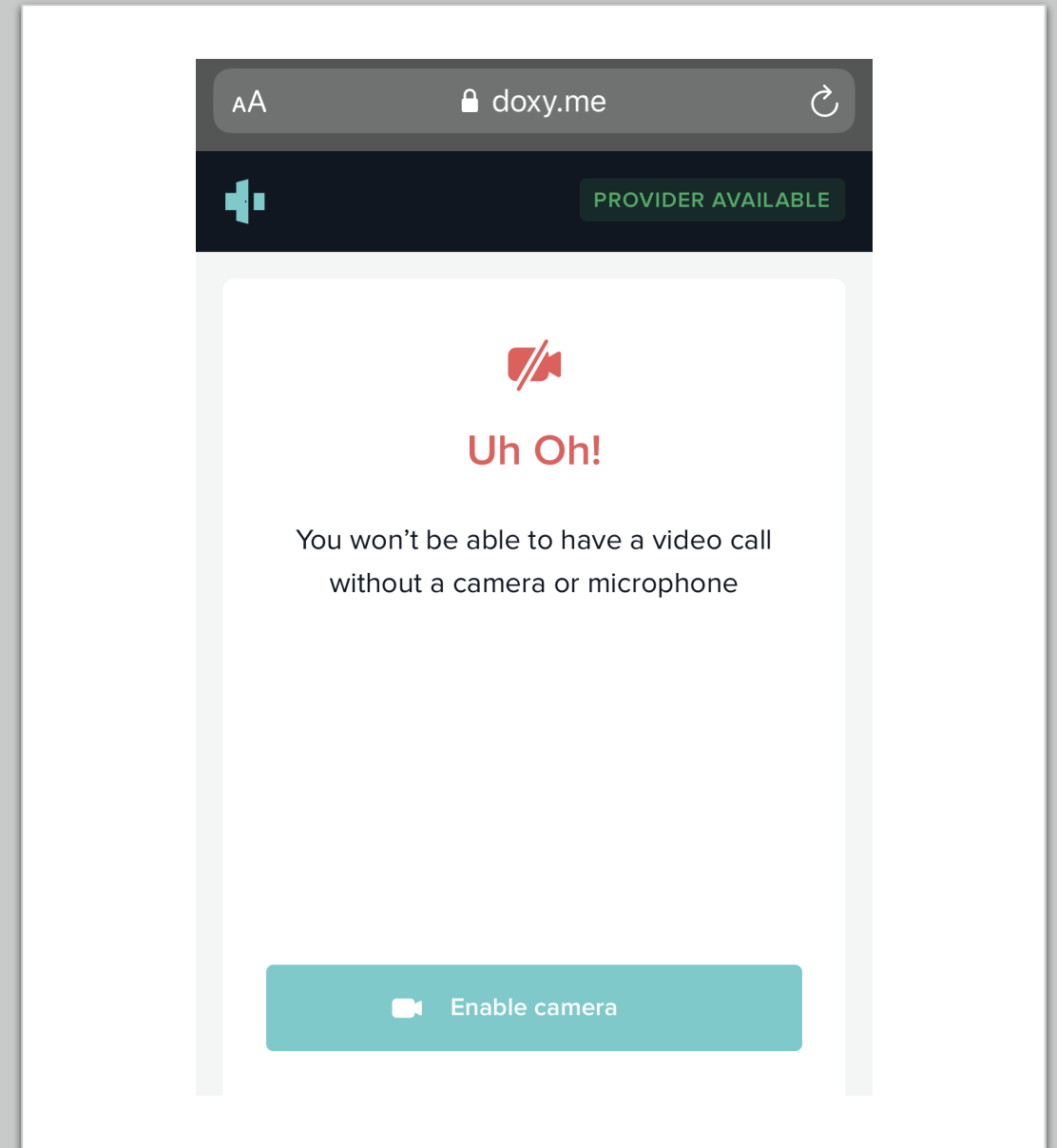
Step # 3:

- Select enable camera in the blue box.



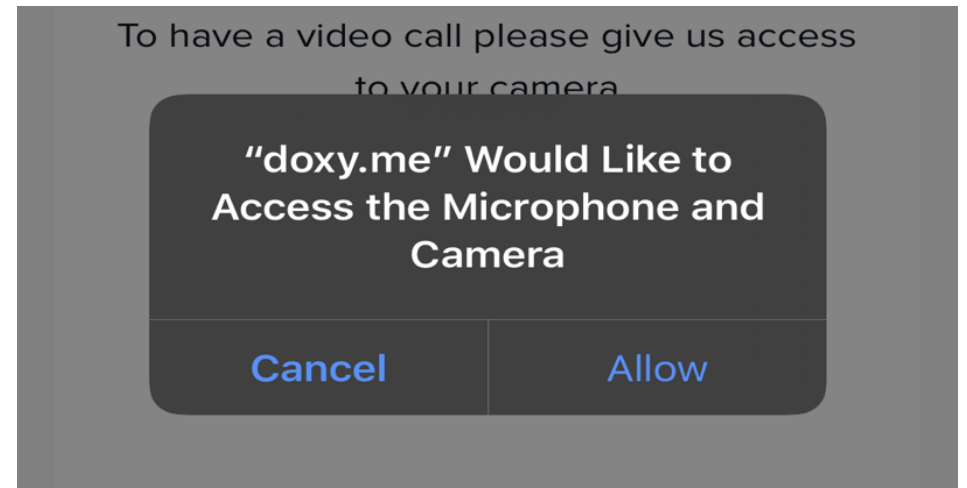
Step # 3:

- If you select continue **without** camera, you will be shown a page seen to the right and will need to click the blue “Enable Camera” button.



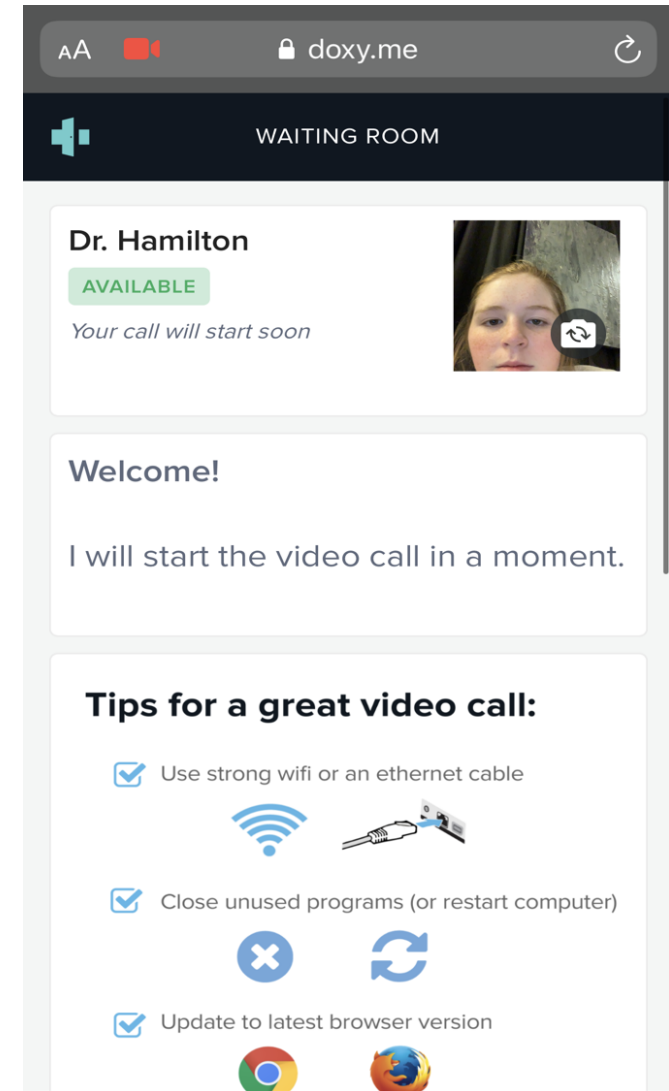
Step #4:

- Select allow when prompted about “Microphone and Camera”.



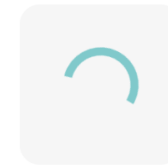
Step # 5:

- You will be placed in the “Waiting Room” until your provider admits you to the video call. Please wait while the provider admits you - there is nothing to do once you have reached this step



Step # 6:

- The screen will show “Video will start in a second”. Your video conference will begin shortly.
- Following the video appointment, you will return to the waiting room, and you can exit the website.



Video will start in a second

If you are using a computer

Please note that Chrome and Firefox browsers work the best.

Step # 1:

- You will receive an email that contains the URL link to your providers (Dr. Hamilton's in this example) video appointment.
- In this example, the URL is : <https://doxy.me/drjoellehamilton>
- A few minutes prior to the appointment, click on the URL.



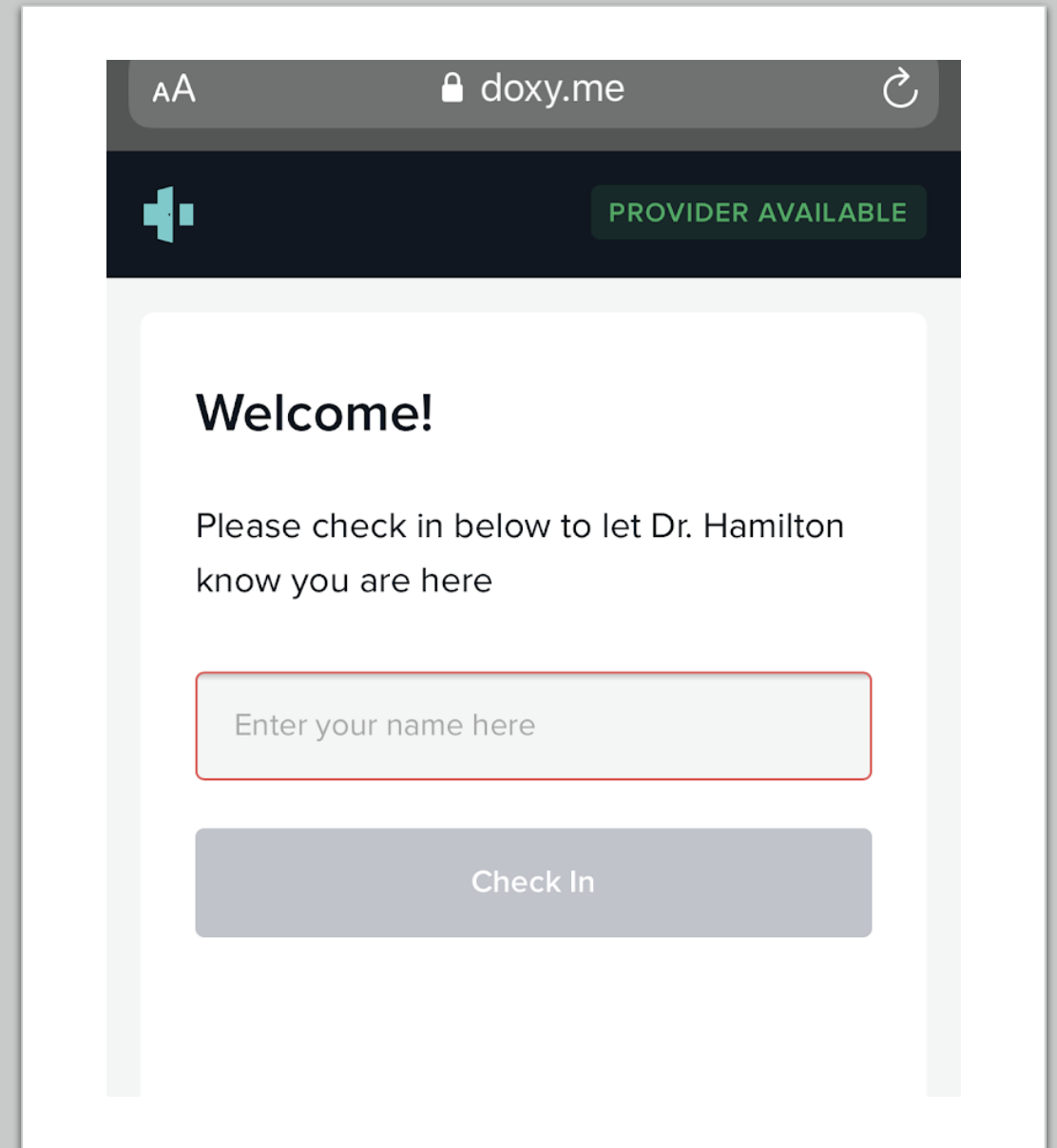
Hello, this is Dr. Hamilton - please join me for a secure video call:

<https://doxy.me/drjoellehamilton>

Use a computer or device with a good internet connection and webcam.
If you run into issues connecting, restart your computer or check out
the [Doxy.me Help Center](#).

Step # 2:

- Once you click the link, enter your first and last name and press check in.

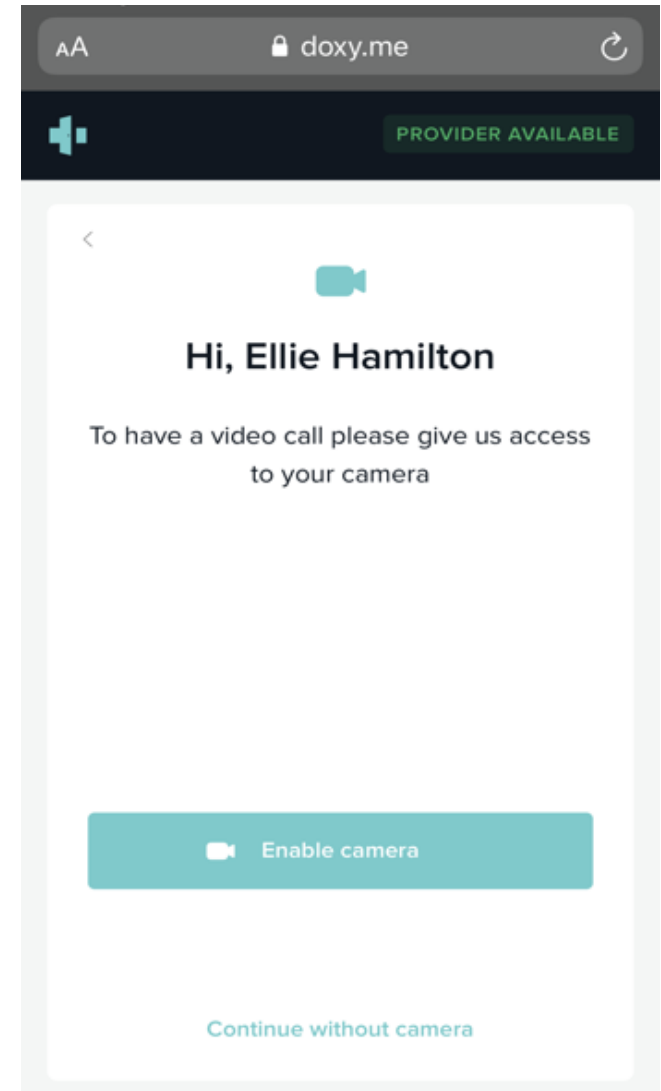


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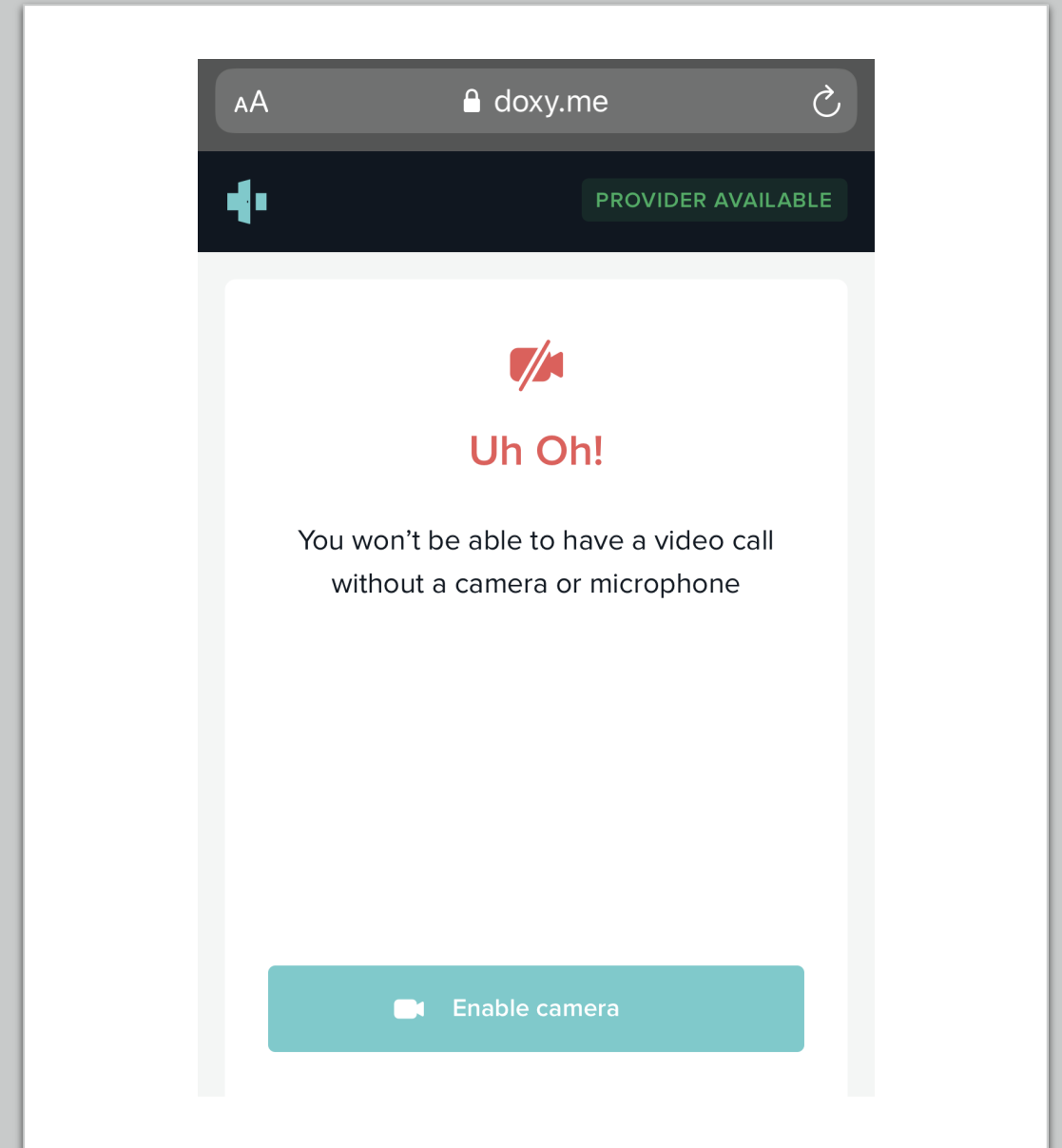
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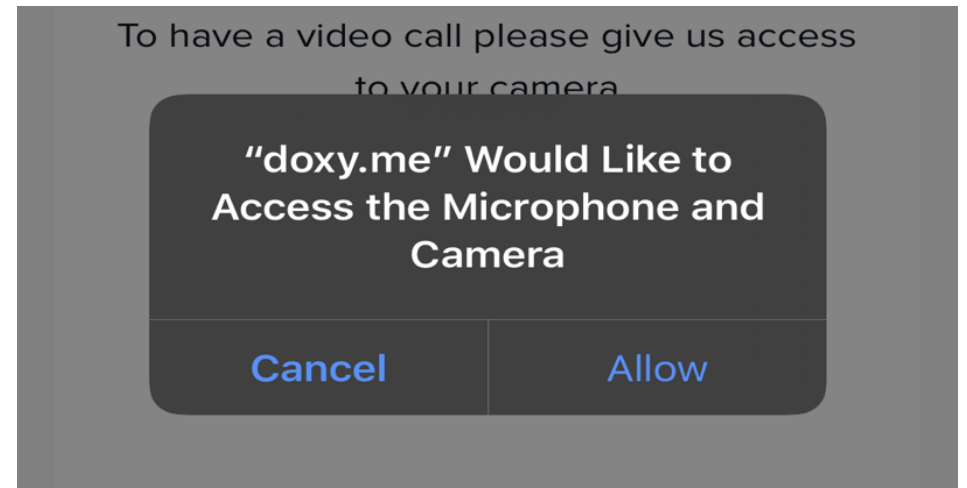
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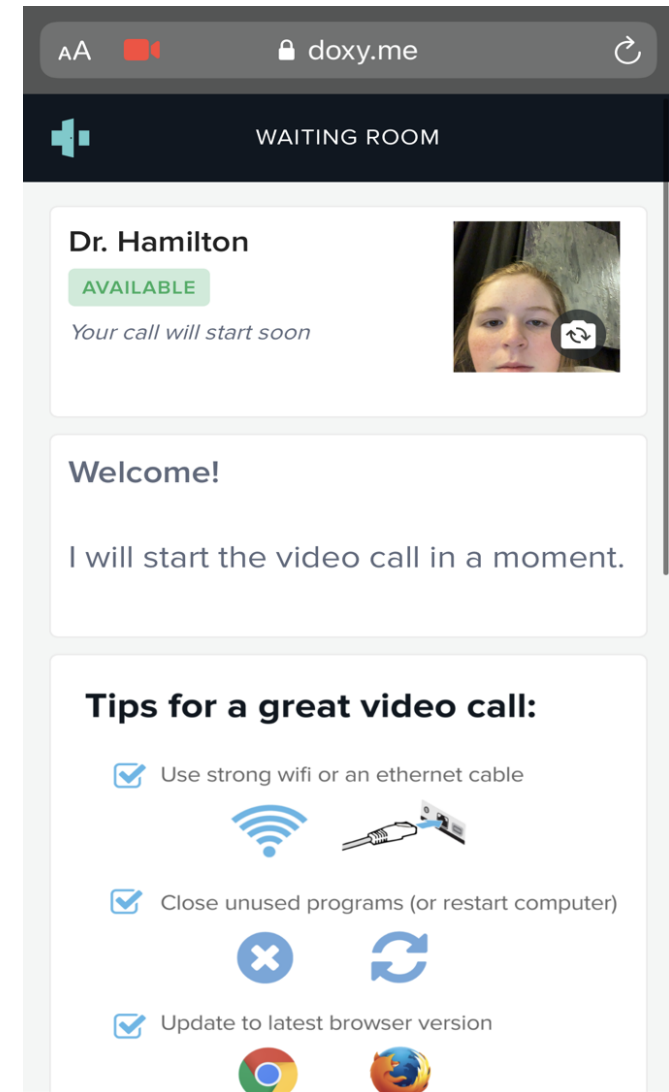
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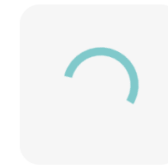
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Step # 6:

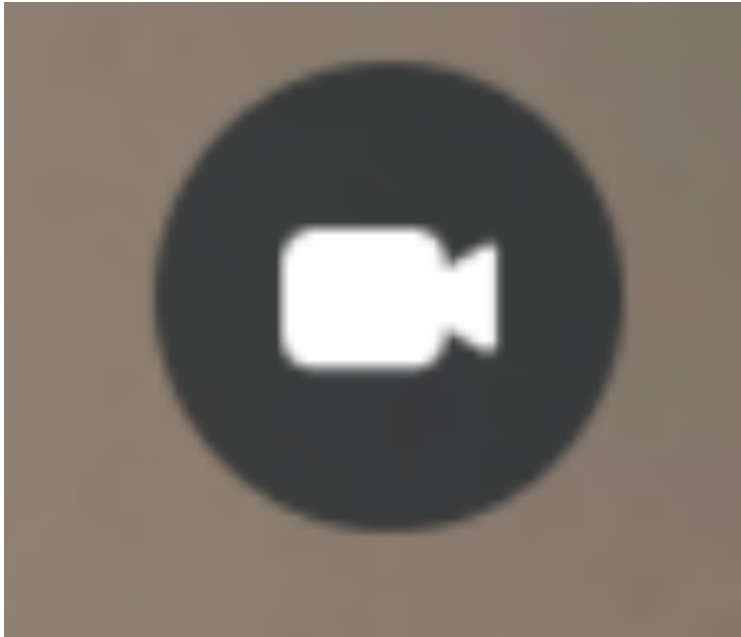
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Video will start in a second

FAQ's

Icons:



- This icon controls whether your camera is on or off.
- If you click the camera once, it will turn your camera off meaning that the provider can not see you. The screen will alert you if you turn your camera off.
- If you turn your camera off, you can turn it back on by pressing the icon again.



- This icon controls whether or not your doctor can hear you.
- If you press this icon once, you will be put on mute where the doctor can not hear you. The screen will alert you if you mute yourself.
- If you mute yourself, you can press this icon once more and unmute yourself. the doctor will then be able to hear you again.



- This is the settings icon.
- This is how you switch your camera from “selfie camera” to your front camera.



- This icon ends your call with your doctor. Your doctor will end the meeting once the appointment is concluded, so you should not need to use this button.